



One of the most critical business problems to solve is to remedy the disconnect between management and staff. Often, managers are placed in a position without being adequately trained, coached or up-skilled to fulfill these crucial functions within respective Business Units.

This Series Is designed to be a hands-on experience focusing on Practical application and not theory. Leaders and Managers will be equipped with new skills, improved behaviours, and enabled to apply & implement the critical aspects immediately. Through this Series, we'll ensure that the Managers and Leaders are fully equipped to lead their teams, being future-fit, with an additional awareness and improved capabilities driving a performance culture within their teams and the organisation.

Top Performance Management Skills Collaboration



Learn Actionable Skills

During the Quantum Leap Series, the aim is to up-skill the management delegates in a variety of critical, current-day Management skills. It drives personal accountability and lays the foundation for actionable Management skills.

Key Performance Indicators We Drive For **Planning** Communicating **Organising** Leading **Staffing** Controlling

Each of the Interactions are designed with relevant Tool Kits unpacking the applicable criteria— which serve as templates for each delegate to immediately apply the content and most importantly, to show proof of application.



Our Programs are Aimed at Improving Four Areas

Through targeted interventions and comprehensive strategies, we aim to cultivate positive changes in individuals across these domains, fostering personal and professional growth. Whether it's refining specific competencies, modifying behaviors for optimal outcomes, or integrating both aspects seamlessly, our programs are tailored to empower individuals to excel and thrive in various facets of their lives.

Knowing & Managing YOURSELF Behaviour & Skills

Knowing, Managing & Communicating with **YOUR TEAM.**

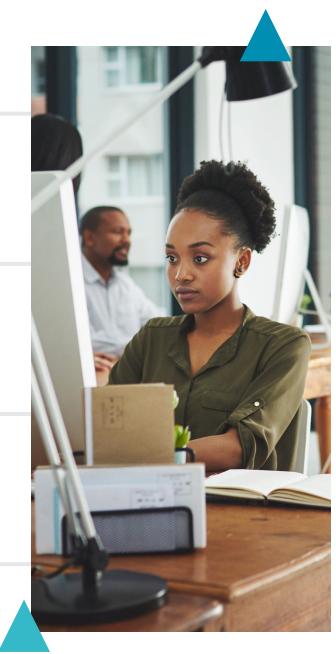
Behaviour

Skills

Application of Tool Kits & Critical Outcomes.

Performance

Meeting Team Objectives & Organisational Goals





Plan Manage Control



Programme Flow



This academy is delivered as 2 Digital Programmes per Group, per month. Each programme consisting of 4 hours. Preparation work and next actions will take place before and after each programme Nesting & Coaching to take place following each Part to ensure application and implementation.

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PROGRAMME 1	
Growth Mindset	 Triggers Stepping out our Comfort Zone High Effort Setbacks Feedback
Management & Leadership Traits	 Principles of Management & Leadership Situational Leadership Action Centred Leadership & Tool-Kit Knowing Myself & Knowing my Team
Strategic Communication	 Plan, Drive & Executing strategies Interrelated Levels: Strategic/Operational/Tactical Aligning Business & Communication goals The 3 levels of Strategy & Communication Asking strategic questions Strategic Communication Plan (toolkit)
Emmotional Intelligence	 Identify the benefits of emotional intelligence Learn the four core skills required to practice emotional intelligence Interpret and manage your emotions Master tools to regulate and gain control of one's own emotions Articulate your emotions using the right language Relate emotional intelligence to the workplace



PROGRAMME 5

Conflict & Courageous Conversations	 Developing Communication Strategies Courageous Conversations Conflict Management Personality Profiling
Habits, Goals & Stress Management	 Productivity Forming Powerful Habits Setting & Achieving Goals Stress Management
PROGRAMME 7 Coaching for Performance	 Stress relieving techniques Learning Styles coaching Coaching for Performance Coaching for Results Coaching Process & Worksheet
PROGRAMME 8 Business Simulation	 Exploration of the problems managers encounter Solution Brainstorming / Expanding ideas My Leadership Journey Action and Next Steps Set developmental and performance goals
FINALE	

Assessment & Implementation



A HUGE, SUDDEN INCREASE & ADVANCE IN MANAGEMENT SKILLS

We are confident that the Quantum Leap Series will enable and equip Managers with making a positive and definitive shift, from Employee to Manager. The Series will serve as a bridge, a revitalisation and an inspiration in aligning Organisational Objectives, with Management Expectations and Improved Skills and Employee Engagement towards a Performance Culture!

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